

## **Inverurie Medical Group – we are moving**

This information sheet is also available in large print, other formats or different languages on request. Please contact the Corporate Communications Department at NHS Grampian on 01224 551116 or 01224 552245 if you wish to make a request.

This information sheet aims to answer questions you may have about our move to the new Inverurie Health & Care Hub on the Inverurie Hospital site. If you do have any other questions you can ask staff at the practice.

### **When will the new building be open?**

The new Inverurie Health & Care Hub will open on Monday 27 August 2018. From this date any appointments you have at Inverurie Health Centre will take place at our new premises. Appointments will be available from 11am on opening day.

**If you normally attend appointments at our branch surgery at Kintore or Rhynie your arrangements will remain the same.**

### **What will the new practice address be?**

Inverurie Medical Group  
Inverurie Health & Care Hub  
Upperboat Road  
Inverurie  
AB51 3UL

**Please see maps on pages 5 & 6**

Tel: 0345 337 9911 (appointments and results)  
Tel: 01467 627777 (repeat prescriptions)

### **How can I contact the Practice once you have moved into the new building?**

The number to contact us has not changed. It is still 0345 337 9911.

### **Will I still be able to see a Doctor or Nurse on the days you are moving?**

While we will aim to keep disruption to a minimum, a reduced service will operate from Wednesday 22 August to allow for preparation for our move to the new building. This means we will have no pre-booked appointments available on the following days:

Wednesday 22 August from 12.00pm  
Thursday 23 August  
Friday 24 August

Appointments may be booked on the day for patients who feel that their condition cannot wait until a routine appointment is available. **Please be aware we will have NO access to our computer systems during the move.**

### **What is in the new building?**

In addition to housing the Inverurie Medical Group, other services will also be in the new building. These include Care Management, Community Audiology, Community Cardiology, Community Nursing (including District Nursing), Physiotherapy, Podiatry, Public Health Nursing (including Health Visiting and Community Midwifery), Radiology, Speech and Language Therapy (SALT), Urie Dental Practice as well as visiting specialist consultant clinics. There is also a Community Maternity Unit and an office base for Allied Health Professionals.

### **Will there be parking near the new building?**

Car parking provision has been greatly increased. There are now 240 standard parking spaces (this is an additional 145 spaces) and there are now 21 disabled spaces (an additional 7 spaces). In addition there are 5 new parent and child spaces and 4 new motorcycle spaces. There are covered bicycle stands that provide space for parked bicycles.

There are 3 new paved walkways from Kellands Park giving direct access to the new Inverurie Health & Care Hub building.

### **What about public transport?**

#### **Stagecoach**

<https://www.stagecoachbus.com/>

Route number 22 operates within Inverurie and travels one-way along St. James's Place and Upperboat Road for the Inverurie Health & Care Hub and Inverurie Hospital.

#### **Inverurie Town A2B Dial-a-Bus Service**

This service is operated by Aberdeenshire Council and is open to local residents who do not live on a main bus route and those who cannot use other buses due to limited mobility. The service operates within Inverurie from 9.30am to 2.15pm on Mondays to Fridays. All journeys must be pre-booked on 01467 535333 (option 1) or e-mail your enquiry to [a2bdialabus@aberdeenshire.gov.uk](mailto:a2bdialabus@aberdeenshire.gov.uk)

<http://www.aberdeenshire.gov.uk/roads-and-travel/public-transport/a2b-dial-a-bus/inverurie-town-service/>

#### **Bain's Coaches**

<http://www.bainscoaches.co.uk/timetables.html>  
01651 872365

**getabout** – live bus times in Aberdeen City and Shire

<https://rtpi.aberdeenshire.gov.uk>

## **THInc** (Transport to Healthcare Information Centre for the NHS Grampian area)

Members of the public and health or social care professionals can call THInc for practical and free transport advice on travelling to an appointment in the Grampian area. THInc is open from 9am until 4.30pm Monday to Friday and can help with information on bus services, train times, dial-a-bus services, taxi companies with wheelchair-accessible vehicles and community transport.

01467 536111 or e-mail [travel@thinc-hub.org](mailto:travel@thinc-hub.org)

## **Traveline Scotland**

<https://www.travelinescotland.com/>

0871 200 22 33\* (24 hours)

\*Calls cost 12p per minute plus your phone company's access charge. Charges from other providers or mobiles may vary.

## **What will happen to the old practice building?**

The old practice building and its site is owned by NHS Grampian and will be sold.

## **What can patients do to help during the move of the practice?**

Many hours of consultation time can be lost because patients did not attend or cancel their appointments. The best thing patients can do to help is keep to their appointments or let the practice know when they wish to cancel. This will help the practice to help you.

It would also be helpful if patients could order any repeat prescriptions in plenty of time to avoid a last-minute rush for themselves and for the practice staff during the move period.

**Please be aware we will have NO access to our computer systems during the move period.**

## **As a patient registered at Inverurie Medical Group, will I need to re-register at the new building?**

No. No action is required on your part.

If you normally attend appointments at our branch surgery at Kintore or Rhynie, arrangements will remain the same.

Kintore: 01467 633000

Rhynie: 01464 861271

## **What should I do if I need medical attention?**

Access and appointments at the practice will remain the same in the new building.

If you have a minor injury, you can attend the Minor Injury service at the practice from 8am to 6pm Monday to Fridays. Outside these hours and at weekends please telephone NHS24 on 111.

If you have a genuine medical emergency you should call 999.

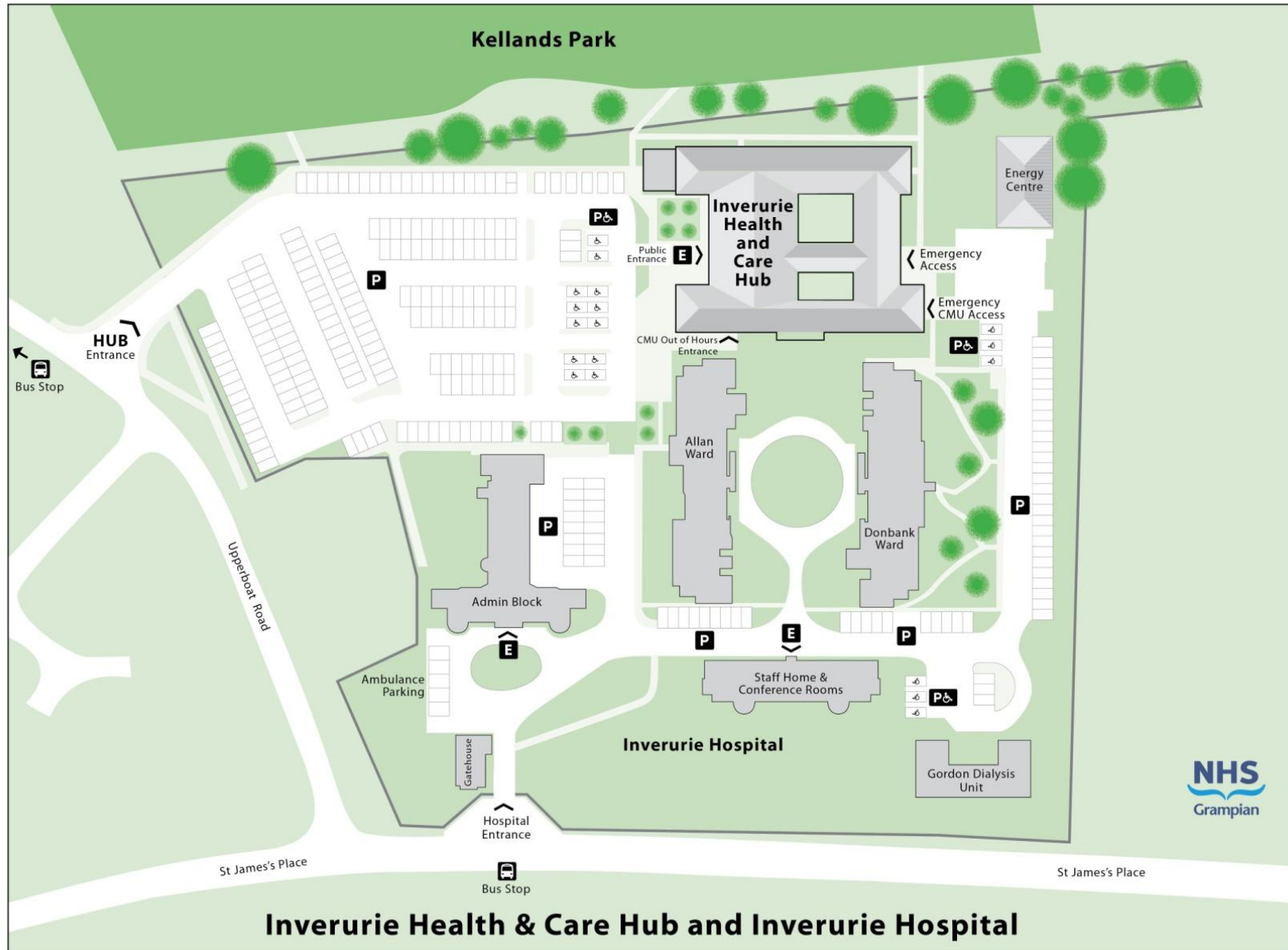
NHS Grampian's Know Who To Turn To (KWTTT) information leaflet and website [www.know-who-to-turn-to.com](http://www.know-who-to-turn-to.com) gives practical advice on which service to contact to get help with illness and injury.

**Will there be any changes for the current local community pharmacies?**

No. The local community pharmacies are:

Boots, 25 Market Place, Inverurie  
Will Chemists, 35 – 37 West High Street, Inverurie  
Will Chemists, 2a Burghmuir Drive, Inverurie  
Blackburn Pharmacy, Main Road, Blackburn  
Kintore Pharmacy, 1 The Square, Kintore

# Inverurie Health & Care Hub



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